

KOVE MOTO WARRANTY POLICY

2021/12/04

Categories	Attributions	Name of parts	Replacement standards	No replacement of standards	Three guarantees period
Power train	Engine	Engine	1. Ninety days or three thousand kilometers from the date of purchase, due to quality problems caused by valve, rocker arm, valve springs, valve push rod, piston breakage, can replace the engine 2. Within six months or six thousand kilometers from the date of purchase, due to engine quality problems, the need to open the middle case of crankcase for repair, you can replace the entire engine. 3. Speed sensor, gear sensor, oil seal three guarantees period for one year or 10,000 km	1. Engine left and right side cover, oil pan oil seepage, etc., replace the gasket 2. Clutch friction plate is a consumable part do not belong to the three guarantees. 3. Improper installation of bumpers (bolts loose, broken) leads to engine suspension damage	Three guarantees period
		Handling section Steering column assembly Upper connecting plate	1. Cracking, fracturing	1. Abnormal use or bodily damage (falling, crashing, etc.) 2. Deformation, cracking, fracture, corrosion, etc. caused by inappropriate use	
Whole motorcycle	Frame section	Rear fork	1. Cracking, fracturing 2. Rear fork is obviously deformed 3. Severe paint stripping within one year	1. Abnormal use or bodily damage (overloading, falling, crashing, corrosive agent corrosion, etc.) 2. Self-change state 3. Missing parts 4. Scratch, collision, deformation caused by paint removal	One year or 10,000 km
		The internal frame	1. Key parts of the weld leakage, false welding, desoldering 2. Cracking and fracture of key parts 3. Severe deformation	1. Abnormal use or bodily damage (overloading, falling, crashing, corrosive agent corrosion, etc.) 2. Change the structure of the internal frame 3. Change the structure of the entire motorcycle 4. Weld position paint removal, rust creation 5. Improperly installed bumpers (bolts loose, broken) lead to frame damage	
	Driving brake section	Front and rear rims	1. Cracking and fracture (normal use)	1. The surface is scratched 2. Deformation (or going out of the round) or breakage of the rim due to overloading, collision, airless tires 3. Bearing damage can only be paid to replace the bearing 4. Natural oxidation, pitting, water marks 5. Spokes do not belong to the three guarantees	
		Brake caliper	1. Hydraulic brake failure (oil leakage, rupture of pump body, rupture of oil pipe aging, etc.)	1. Brake failure due to mud and sand 2. Lack of oil, lack of parts 3. Damage caused by improper disassembly	
		Buffer	1. Cracking, fracturing 2. deformation	1. Consumable buffer block does not belong to three guarantees.	
		ABS System	1. ABS failure (oil leakage, pump body rupture, etc.)	1. Modified circuitry leads to ABS failure	
	Electrical section	Wheel speed sensor	1. Shell natural cracks 2. Failure	1. Abnormal use or bodily damage, wear and tear	
		Main cables	1. Short circuit, disconnection, and corrosion caused by ground circuit	1. Self-altering cable structure 2. Damage caused by abnormal use	
	Auxiliary section	Rear handrail	1. Cracking and fracture of the body due to material problems 2. Paint stripping within one year (localized more than 5mm ² in the main view or more than 30% of pitting rust or pitting in the main view)	1. Abnormal use or bodily damage (overloading, falling, crashing, corrosive agent corrosion, etc.) 2. Damage caused by artificial modifications 3. Scratch, collision, deformation caused by paint removal	
		Fuel tank	1. Oil leakage 2. Desoldering 3. Severe internal rust creation 4. Surface paint removal, lamination and blistering within one year	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Surface bruises, scratches, deformation, etc.	
Radiator		1. Leakage of coolant 2. Internal obstruction	1. Abnormal use or bodily damage 2. Missing parts		
Front and rear footrests		1. Off welding, cracking, fracture, serious deformation of weld	1. Abnormal use or bodily damage (overloading, falling, crashing, corrosive agent corrosion, etc.) 2. Self-altering status		
Side stand		1. Off welding, cracking, fracture, serious deformation of weld	3. Scrape, collision, deformation caused by paint removal, rust creation, rust creation in welded parts only		
Main stand			1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
Handle pipe		1. Cracking, fracturing	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
Shift pedal		1. Cracking, fracturing	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
Shift lever		1. Cracking, fracturing	2. Scrape, collision, deformation caused by paint removal, rust creation, rust creation in welded parts only		
Brake pedal			1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
Air filter (without cartridge)	1. Shell cracking 2. Air leakage	1. Bodily damage or abnormal use			
EFI system	Air control valve body	1. Cracking, fracturing	1. Abnormal use or bodily damage falling, crashing, corrosive agent corrosion, etc.)		
	Electric injection fire program controller (ECU)	1. The program is abnormal and cannot operate normally.	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Normal use after reset		
	Oxygen Sensor	1. Sensor failure, abnormal operation	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Inlet air temperature pressure force sensor		2. Tested for normal use		
	Throttle body sensor		1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Idle speed control valve		2. Tested for normal use		
	Water temperature sensor		1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Fuel evaporation control assembly		2. Tested for normal use		
	Fuel injector	1. Opening and closing cannot be in place or reset, and still cannot be used normally after repair 2. The gate handle seat ground circuit, short circuit. 3. Switch button off, broken	1. Damage to the surface of the gate handle seat 2. The line is artificially changed 3. Missing parts, mismatch 4. Abnormal use or bodily damage		
	Gate switch	1. Internal ground circuit, short circuit, poor contact	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Tested for normal use 3. Visible damage to the exterior		
Electrical section	Side support switch	1. Internal ground circuit, short circuit, poor contact	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Side tilt switch	1. Internal ground circuit, short circuit, poor contact	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	High pressure package	1. No fire, fire break 2. Cracking	1. Tested for normal use 2. Visible damage to the exterior		
	Full-flush lock	1. Cannot be locked and opened 2. Firearm lock circuit ablation breakdown, short circuit, and disconnection 3. Fuel tank lock cover leaks or seals too tightly resulting in no oil flow	1. The line is cut or the structure is changed 2. Lock body deformation, broken 3. Missing parts, mismatch 4. Tested for normal use		
	Radiator fan	1. The internal ground circuit of the fan does not work	1. Tested for normal use 2. The wiring is cut, the appearance of obvious damage		
	Fuel pump	1. Oil pump internal ground circuit, short circuit 2. Oil level sensor failure (replace oil level sensor only)	1. Tested for normal use 2. The wiring is cut, the appearance of obvious damage		
	Lamps	1. The lights are not bright 2. Water intake (normal use) 3. Rattling lights	1. Damage caused by human factors or improper use 2. Scratch and breakage 3. Self-altered routes 4. Fogging of the headlights		
	Gauges	1. Pointer does not indicate or serious noise 2. The pointer cannot be reset, the dial is broken 3. The pointer is stuck or swinging around 4. Garbled code	1. Disassembled, modified 2. Missing Parts 3. Exterior breakage and scratching		
	Relay	1. Failure	1. Tested for normal use 2. The shell has been dissected		
	Horn	1. Not ring, and direct test after debugging is not ringing 2. Strange voice	1. The speaker terminals are damaged 2. Appearance scuffing, deformation 3. Missing parts 4. Supports bodily damage		
Air ventilation system	Flashers	1. Abnormal operation	1. Tested for normal use		
	Regulators	1. No pressure regulation or abnormal pressure regulation	1. Tested for normal use 2. Defective, wiring cut		
	Gear display switch	1. The number of gear display is incomplete, inaccurate or not displayed	1. Bodily damage		
	Clutch switch	1. Short circuit failure	1. Tested for normal use		
	Brake switch	1. Short circuit failure	2. Bodily damage		
	USB power connector	1. Short circuit failure	1. Tested for normal use		
	Front section of muffler	1. Inner core fracture or internal desoldering 2. Air leakage from the welding part of the joint 3. Welding part fracture 4. Severe paint removal and rust creation within 1 year	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. High temperature color change 3. Scrape, collision, deformation caused by paint removal, rust creation, rust creation in welded parts only 4. The sound quality is not good		
	Rear section of muffler	1. Cracking, fracturing 2. Oil leakage 3. Fork tube dichrome, strain	1. Abnormal use or bodily damage (overloading, falling, crashing, corrosive agent corrosion, etc.) 2. Damage to the oil seal caused by trauma to the shock absorber core is used and not covered by the warranty. 3. Missing parts, mismatches 4. Damage to the shock absorber caused by changing the installation status of the shock absorber 5. Sound ringing 6. Natural oxidation, pitting and water marks		
	Driving section	1. Cracking, fracturing 2. Oil leakage, replace the oil seal, the body leakage, replace the assembly 3. Fork tube dichrome, strain	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Damage to the oil seal caused by trauma to the shock absorber core is used and not covered by the warranty. 3. Missing parts, mismatches 4. Damage to the shock absorber caused by changing the installation status of the shock absorber 5. Sound ringing 6. Natural oxidation, pitting and water marks		
	Front shock absorber	1. Cracking, fracturing 2. Oil leakage, replace the oil seal, the body leakage, replace the assembly 3. Fork tube dichrome, strain	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Damage to the oil seal caused by trauma to the shock absorber core is used and not covered by the warranty. 3. Missing parts, mismatches 4. Damage to the shock absorber caused by changing the installation status of the shock absorber 5. Sound ringing 6. Natural oxidation, pitting and water marks		
Exterior surround section	Seat Cushion	1. leather, base plate rupture 2. The foam is severely deformed and cannot be reset	1. Abnormal use or bodily damage 2. Scratches on the leather		
Wearing parts	Various flexible shafts and cable cores	1. Breakage of wire rope	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Drive chain	1. Breakage (normal use)	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Sprocket	1. Disconnected (normal use)	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Battery	1. Loose pole 2. Long packets, leaking fluid 3. Severe sulfuration	1. Abnormal use or bodily damage 2. Long-term battery failure due to long-term non-use 3. Modification of wiring, addition of electrical appliances		
	Spark plug	1. Cracking, fracture	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Full motorcycle bearing	1. Excessive wear and tear, shattering	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Full motorcycle oil seal	1. Oil leakage, excessive wear	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Rear-view mirror	1. Loose mirrors, strange noise	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.)		
	Exterior coverings	1. Rusting, laminating, cracking	1. Abnormal use or bodily damage (falling, crashing, corrosive agent corrosion, etc.) 2. Scratch, scrape		

